



## Jiffy Lube Preferred Supplier for Communications Services

# A Connected, Secure, and Frictionless Jiffy Lube IT Environment Starts with Fusion Connect.

**We are a next-generation Managed Communications Service Provider (MCSP) and Microsoft Cloud Solution Provider (CSP) enabling mid-market and enterprise businesses to connect people and applications globally and securely—all backed by our industry-leading service guarantee.**



Fusion Connect is the Preferred Supplier for Jiffy Lube Franchises who will count on us to deliver a reliable and secure technology stack to all their store locations. Our partnership enables over 20 million customers in the Jiffy Lube ecosystem to benefit from a seamless and worry-free customer experience.

### Jiffy Lube franchisees can take advantage of Fusion Connect's complete technology stack offering.

**Hosted Voice (a business class UCaaS service):** Delivers affordable calling plans, optional high-definition (HD) phones, and dozens of calling and mobility features to help employees and owners work smarter.

**Internet Connectivity:** Always-on, business broadband connectivity includes Asymmetrical Ethernet, Cable, Fiber, and ADSL (Asymmetric Digital Subscriber Line), with the option to add wireless backup for unparalleled resiliency.

**Managed Wi-Fi:** Private wireless access for employees and a secure public Wi-Fi network for guests in one fully managed, end-to-end solution.

### Experience and Value for Every Franchisee

Fusion Connect drives the experience with optimized value adds:

**Single Source Provider:** Scale with a single, nationwide provider that offers flexible service options for each location.

**Project Management Expertise:** A team of seasoned professionals with extensive backgrounds in large scale deployments implement and deploy all services.

**Fast and Reliable:** Receive the speed you order with guaranteed uptime backed by industry-leading SLAs.

**Proactive Monitoring:** Check your Internet connection around the clock and receive alerts if your access is interrupted.

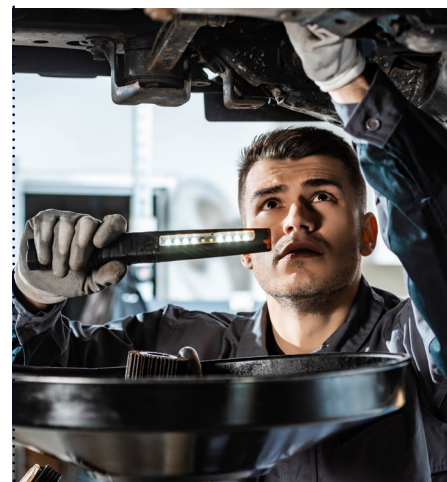
**New Construction:** We coordinate with general contractors and other providers for ground up builds.

**Visibility:** We provide a portal for billing, tracking installs, and monitoring.



**This partnership with Fusion Connect will deliver enhanced availability and reliability to our franchisees, enabling them to cost-effectively improve their store technology performance, while providing seamless connectivity for their staff, customers, and systems”.**

**Miles Goodman,**  
VP and General Manager,  
Jiffy Lube Association of Franchisees



## Always Focused on Your Franchise Success, Guaranteed

With a relentless focus on delivering superior customer experience, modern self-service capabilities, and future-proof technology solutions, Fusion Connect drives innovative solutions and positive business outcomes, backed by our 5-point guarantee for UCaaS and SD-WAN services.

- ✓ **Customer Satisfaction Guarantee:** You will be satisfied with the quality of your services, and any issues will be resolved to your satisfaction, or you may cancel without a penalty.
- ✓ **Installation Guarantee:** Fusion Connect will meet the agreed-upon installation date(s). If the targets are not met, the client is credited a full month's Monthly Recurring Charges (MRC) for the service.
- ✓ **100% Uptime Guarantee:** A 100% uptime guarantee for clients or Fusion Connect provides a credit.
- ✓ **Rate Lock Guarantee:** Rates for services will not change for the life of your contract.
- ✓ **Future-Proof Technology Guarantee:** Ongoing upgrades to the next generation of UCaaS and SD-WAN technology implemented at no additional cost.

**Award-winning client experience reinforces the level of quality you can expect from Fusion Connect.**



To learn more about Fusion Connect's role as a Preferred Supplier for Jiffy Lube Franchisees, and for questions on our solution packages and pricing, contact us at [JL.FusionTeam@fusionconnect.com](mailto:JL.FusionTeam@fusionconnect.com)

